



TOOLWATCH TIPS

TTSE001
31 January 2003

ToolWatch Version SE Installation Guidelines

To install your new SE software, follow these guidelines

Open your package, then locate and read the Installation Guide

Choose your installation type from the guide. Even if you have owned ToolWatch software previously, you will treat this as a NEW installation. A new directory (or folder) will be created at the workstation in all installation types, and also at the server for type 2 & 3. The only parts of your previous TW system that will be re-used, will be your database and your scanning equipment. Once you choose the installation type, you must follow the specific instructions for that type. DO NOT install, un-install, then re-install this software - decide on your installation type BEFORE beginning the installation.

Type 1 installations (for stand alone PC's) are done entirely from the workstation.

Type 2 & Type 3 installations will begin at your server, where will install a portion of this new software to a non-mapped drive. For type 2, a second part of the SE software will be installed to a new directory at the workstation.

Once you have decided on the installation type, locate the unlock codes and serial numbers on the information sheet marked with a 'Stop Sign' at the top. You will need these numbers to complete the installation.

Refer to the installation guide for step-by-step instructions for your specific type of installation.

When you reach the 'Obtain Authorization Key' window, you will have several ways to contact us for the final step in this installation.

1. Choose 'Via e-mail' as the easiest and fastest method
2. Choose 'Via Fax' if you have a printer, but no e-mail access from your PC
3. Choose 'Via Phone' only if the previous options are not available

You can begin using your software right away, by clicking on the 'Authorize Later' button. This will allow access for up to 30 days - you must submit your request for the Authorization Key before the 30-day period expires.

If you have additional questions not covered by these instructions, you can contact us via phone or fax. You may also e-mail your questions to: support@toolwatch.com.