



TOOLWATCH TIPS

TTSE002
January 31, 2003

ToolWatch Version SE Authorization Key Guidelines

You can begin using your new SE software right away, by clicking on the 'Authorize Later' button. This will allow access for up to 30 days - you must submit your request for the Authorization Key before the 30-day period expires.

To obtain your authorization key, follow these guidelines:

When you reach the 'Obtain Authorization Key' screen in the software, you will have several options.

1. Choose 'Via e-mail' for the easiest and fastest response
2. Choose 'Via Fax' if you have a printer, but no e-mail access from your PC. This option will print a faxable page with all needed information that you will forward to us.
3. If you are unable to contact us through fax or e-mail, call us to obtain your key. Use this method only if the other two options are not available. Dial 1-800-676-4034 ext. 214

You will need to have the SE software open to the Obtain Authorization Key window. You will need to read your site code and serial number - please speak slowly, and read carefully.

We will also need:

- Your name
- Your company name
- The installation type (1, 2 or 3)
- And how you want the authorization key returned to you -
 - Via fax (we will need your fax number)
 - Via e-mail (we will need your e-mail address)
 - Via phone (we will need the best number to reach you)

In most cases, your code will be returned to you within 24 hours.