

ToolWatch Enterprise

Service and Calibration

Course Details

This course is designed for ToolWatch Enterprise users who want to gain fundamental knowledge of the key components and skills needed to use the service and calibration tracking functionality.

Service and Calibration Tracking

This class shows participants how to schedule service events, create work orders and track service histories for tools and equipment. Participants will learn how to enter and use repair-parts records associated with specific tools and equipment. They'll also learn how to print service tickets and how to use ToolWatch's service-tracking reports.

Prerequisites

In order to attend the course, the student must have attended the ToolWatch Enterprise Essentials course or have a working knowledge of the ToolWatch Enterprise system. All ToolWatch classes assume that participants have a reasonable understanding of Microsoft® Windows. Additionally, before attending ToolWatch training you should:

- know basic mouse skills such as double-clicking and right-clicking;
- be able to display the contents of a “drop-down” box by pointing and clicking with the mouse;
- know how to scroll through the contents of an open window by using the up/down and left/right scroll arrows; and
- Have a basic understanding of how your company plans to use the ToolWatch service tracking and consumable tracking functionality.

This Class Covers

- Module overview and navigation
- Service & Calibration module setup
- Service Requests
- Scheduling service, calibrations, inspections
- Work orders
- Tracking service histories with the service log
- Tracking Service Costs
- Printing service tickets and reports



Contact Us

If you would like to speak to someone directly, please contact our headquarters:

10303 E. Dry Creek Rd., Suite 250
Englewood, Colorado 80112
Phone: 303.799.0272
Toll Free: 800.676.4034



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