

# TOOLWATCH

## LIVE WEBINAR TRAINING



### Service & Calibration Agenda

In this course you will gain hands on experience creating and executing Service Plans, Service Requests and Work Orders. This includes tasks involving Inspections, Service and Calibrations. Managing fleet meter information is also discussed. The class includes 30 days of free access to the Training Sandbox, a fully functional version of Enterprise. The class is a mixture of live, online instructor-led sessions, learning activities, and post-training Technical Trainer access to enrich your learning experience.

**90min**  
Session

**Q&A**

Access to  
Technical  
Trainers for  
follow-up

### AGENDA

- Creating Service Plans for Tool Model Records
- Adding Recurrence to existing Service Plans
- Including Inspection & Service Tasks with Service Plans
- Implementing Calibration Events onto Tasks
- Linking Required Tools & Repair Parts to Service Plans
- Managing Charges related to Service Events
- Adding Service Plans to Tool Records
- Using the Service Schedule to manage Service Events
- Setting Meter/Mileage Reading Intervals
- Adjusting Meter Values of Tools & Equipment
- Importing Meter/Mileage Readings through a spreadsheet
- Monitoring Meter information using View Meter History & Tool Meter Exception Report
- Creating Service Requests
- Converting a Service Request to a Work Order
- Creating Work Orders
- Performing Service Tasks on a Work Order
- Monitoring Service Event progress through Service tab
- Managing Charges on a Work Order
- Summary & Evaluation